



Air Niugini

Smart Luggage flies well on Air Niugini Terms and Condition of Carriage

Passenger Check Luggage - Must know

There are certain items which you must not include in your baggage:

- Perishable or fragile items which include and are not limited to cash, precious metals, jewellery, laptop, digital camera, mobile phone, I-pad or any other electronic device of value, negotiable papers, business documents or samples, securities items or other valuables and immediate medications. Except as provided for under the relevant provisions in 5 or 6 of your ticket cover, Air Niugini will not be liable for the loss, damage to or delay in the delivery of any fragile or valuable item/s and medications that are packed as checked baggage whether with or without the knowledge of the airline. We encourage passengers to ensure valuables & medications are taken as hand carry under the 7kg carryon bag allowance.

Ensure that each piece of your check luggage weight is not above 32kg as per OHS requirements. If a single bag or box is over 32kg, it must be repacked properly or sent as cargo. If your luggage weight exceeds your ticket allowances 16kg /25kg etc., excess fees will be charged at applicable rates.

Travel Insurance recommended

Personal and baggage insurance is recommended. Air Niugini through Paradise Travel Insurance Company has a new Travel Insurance available, which is underwritten by Alpha Insurance. This is a multipurpose policy, which will replace all other policies, currently sold in Air Niugini Travel Centres. Valuable luggage must be insured prior to travel.

Application of Limited Release (LR) Tag at Check –in Counter

A Limited Release tag applies to all perishables / fragile TV screen /solar panel or electronic items etc.. at check-in. Such items will be handled with care all through with the aim of safe delivery, however, incidents do occur and if in the event of delay/loss or damage, the airline is released from liability. Nevertheless, we assist to trace /investigate and immediately return passenger mishandled luggage with a formal letter of apology & insurance. Any goods commercially intended in large quantity or items of high value should be shipped through Air Niugini Cargo as Consignment. Hence in the event of delay / loss or damage, a claim can be rightfully lodged with Air Niugini Cargo.

The Airline's Conditions of Carriage common to all major Airlines in the world states, that the Carrier is not liable for loss or damage to perishable, fragile and valuable items such as laptops, mobile phone, digital camera, cash, documentations or any other electronic equipment that may have been packed as checked baggage, with or without knowledge of the airline. International Tariffs classifies checked baggage as clothing and toiletries only for travel, which can be compensated if reported delayed / damaged or loss due to mishandling by airline.

Name Tags

Please ensure to obtain name tags and a copy of this flyer from the check in counter staff or sales agent when finalizing your ticket purchase. Add a permanent contact details email / landline plus a mobile number so that you can be easily contacted in the event that your luggage is mishandled. Name tags must be attached to a handle on your bag or slotted in one clear empty pocket on the bag where contact details are clearly visible. Generally a name tag must be attached to your bag.

Any cardboard box or esky containing personal items intended for checked in baggage must be labelled with your name, contact details, mobile number / landline and email address for ease of quick restoration if mishandled between handling ports in your travel itinerary.

Ref: An extract from Air Niugini Ticket cover / pocket, Limited Release & Name Tag Added.